

Subscription Support for Oracle Cloud is Here!

To maximize the value of the Cloud, it takes more than feature rich software and a reliable and performing infrastructure. It takes a team of experts that have insight into modern best practices, a deep knowledge of your usage of the Cloud software, and a firm understanding of your business goals and how they can be met by current and future functionality of the system.

With KBACE's Cloud Central Support offering, customers gain access to the knowledge, experience, and guidance from a leading Oracle partner. The affordable, fixed fee model is offered in three tiers to match the exact level of service you need.

KBACE's Cloud Central Support helps you ensure you are getting the maximum value from your Oracle Cloud investment.



- Benefits
- Goal Management
- Human Resources
- Payroll
- Performance Management
- Reporting
- Self Service
- Succession Planning
- Taleo Learn
- Taleo Onboarding
- Taleo Recruiting
- Talent Review
- Time & Labor
- Workforce Compensation

Feature	Support Tier		
	Advisement	Strategic	Premium
 Knowledge Base Access	✓	✓	✓
 Base Documentation Access	✓	✓	✓
 Strategy Advisement	✓	✓	✓
 SR Advisement	✓	✓	✓
 Functionality Changes		✓	✓
 Issue Resolution		✓	✓
 Patching		✓	✓
 Data Integrity Validation		✓	✓
 Documentation Updates		✓	✓
 SR Maintenance		✓	✓
 Upgrades			✓
 Ad Hoc OTBI Reporting			✓
 Event Management			✓

To learn more visit: kbace.com/cloud/cloud-central-support

KBACE is a Leader in Oracle Cloud Services

<p>Full Service Partner</p> <ul style="list-style-type: none"> • Oracle Cloud Migration Advisement • Accelerated Cloud Implementation Methodology • Subscription Based Managed Support • Cloud Integration Services 	<p>Key Delivery Accelerators</p> <ul style="list-style-type: none"> • Modern Best Practice Application Templates • Interactive, On-demand Education • Day-One Cloud Reporting Packages • Prebuilt Test Scripts • Conversion Manager • Integration Design Guidelines 	<p>Experience and Capability</p> <ul style="list-style-type: none"> • Acquired by Cognizant Technology Solutions in January 2016 • 200+ Oracle Cloud Customers • 300+ Oracle Cloud Certified specialists • Recognized Industry Leader • 2013-2016 Oracle Partner of the Year for Excellence in Cloud Services
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KBACE is a global consulting and technology services company dedicated to helping customers maximize their investment in Oracle Software by delivering unmatched services, solutions, and products.

KBACE's full-service approach and unparalleled experience in all areas of Oracle Cloud Applications, Oracle Middleware, and Oracle E-Business Suite, has helped the company build one of the largest reference bases of Oracle Application customers in the world. KBACE is known for its functional and technical depth across industry and business functions covering all Oracle products and applications.

For more information about KBACE's Oracle Solutions, please email salesteam@kbace.com

